

**In case you have troubles downloading the CO2FIX software, please check the following items:**

- 1.** Clicking the URL in the instant reply email that you got after registering gave the response that the page cannot be found: You may have waited longer than 24 hours with downloading since the registration you did. In this case just register again. The instant reply email that you will get, will give you the new URL from where to download the software.
- 2.** Downloading took too long, and your connection failed. Just try again on a more quiet time of the day.
- 3.** Clicking the URL in the instant reply email that you got after registering gave the response that the page cannot be found: The URL in the instant reply email that you got after registering, has truncated the URL address. Make the message box wide enough so that the whole URL is on one line.
- 4.** You got the instant reply email, the downloading, extracting and set up went alright, but the program doesn't work: You may have installed (through the set-up) the files in the same directory as where you did the extraction in. Unfortunately some files have the same name, and extraction and set up in the same directory thus leads to overwriting of files. Just choose another directory to install the files in as the directory in which you did the extract.
- 5.** If you want to make a net annual flux graph for your case study, you can do that by exporting the 'view flow table' to Excel. Then add to the very right of the columns, an extra column. This can be called net annual flux and is calculated by subtracting the most right hand column 'atmosphere losses' from the one-but the most right hand column 'atmosphere increments'.